

CHA CODE OF BEHAVIOR

CHA wants your tour to be an educational adventure filled of opportunities to learn and to have fun. You will be sharing once-in-a-lifetime experiences with the travelers in your group. To enable you to travel safely and enjoy the camaraderie that develops when a group travels together, all CHA travelers (especially those 21 years of age and under) must read and follow **CHA's Student Code of Behavior:**

The success of your tour depends on your ability to master the "art of traveling" in a group setting. Developing positive attitudes and behaviors will promote harmony in your group and will create a more enjoyable tour. For your own protection and to help you benefit most from your trip, CHA has created this Student Code of Behavior: specific do's & don'ts that reflect CHA's high standards of conduct.

Do's:

- ✓ Do obtain and safely carry with you all required documentation needed for travel including a valid passport.
- ✓ Do carry a working cellphone/smart phone with Wi-Fi capabilities and access to a personal email account so that you may obtain and submit COVID-related testing results and country-specific digital passenger locator forms while you travel as well as receive communication from local authorities.
- ✓ Do follow recommended U.S. government guidelines as well as any local restrictions of the cities and/or countries you will visit during the tour. Wearing a mask, hand sanitizer and social distancing may be required as you travel, especially when in airports, on airplanes, on CHA motorcoaches, when visiting sites, etc.
- ✓ Do follow all instructions regarding your daily schedule of activities that your CHA Tour Director gives you or posts in your hotel lobby (or other designated spot).
- ✓ Do participate in all planned tour activities such as sightseeing tours, meals and evening events. The only acceptable excuse for absence is illness which must be approved by your Teacher-Counselor.
- ✓ Do arrive on time for all tour activities. CHA Tour Directors, local guides and buses will depart on schedule. Lateness will cause everyone in the group to miss some planned activities.
- ✓ Do report to your assigned hotel room at the curfew time set by your Teacher-Counselor and remain there for the rest of the evening. Bed checks will be made each night and curfew will be enforced.
- ✓ Do take care of your personal belongings such as travel documentation, spending money, credit cards and other valuables while you travel. CHA cannot be held responsible if these are lost or misplaced during your tour. The recovery of lost items will be the responsibility of/at the expense of the participant.

- ✓ Do pay for telephone calls and other personal expenses (laundry, room service, mini-fridge items, etc.) the night before checking out of a hotel. This will allow a prompt departure the next morning.
- ✓ Do show consideration and respect for your fellow travelers, Teacher-Counselors, and your Tour Director as well as other CHA staff such as guides, drivers and hotel/restaurant staff.
- ✓ Do travel with an open mind. During your tour, you may encounter customs and attitudes that differ from what you are used to. At such times, courteous, considerate behavior is appreciated by everyone and bridges many cultural differences.

Don'ts:

- ✗ Do not change your assigned hotel room. For your own protection, always lock your hotel room door.
- ✗ Do not leave your group for any reason. Free-time activities must be accomplished in groups of three or more. Your Teacher-Counselor must always be informed where you are going when on free-time outings and when you plan to return to the hotel.
- ✗ Do not go out at night unless accompanied by a Teacher-Counselor, Local Guide or your appointed CHA Tour Director.
- ✗ Do not leave your hotel room once bed check has been conducted by your Teacher-Counselor. (Please note the hotel staff has been instructed to notify your Teacher-Counselor if there is an infraction of this rule.)
- ✗ Do not engage in inappropriate behavior in hotels such as slamming doors, running in hallways, loud shouting, etc. The law abroad protects the rights of any individual to a restful night's sleep and the police will enforce this right.
- ✗ Do not damage or take hotel property, which will create both a delay in your group's departure and a financial liability. Hotel personnel will perform room checks prior to a group's departure and will detain the group for any discrepancy. This includes the removal of hotel property such as towels, ash trays, decorative pieces, etc., which may not be taken as "souvenirs." (To avoid an inappropriate assessment by hotel staff, inspect your room upon arrival and report evidence of any existing damage in your room immediately.)
- ✗ Do not enter or ride in any unapproved motorized vehicle (such as a car, motorbike, scooter, boat, etc.). The only approved vehicles are those provided by CHA or public transportation.

✗ Do not drink alcoholic beverages at any time during your tour if you are under 21 years of age.

✗ Do not engage in any drug-related or other illegal activities on your tour. You are forewarned that the use and/or possession of drugs in the U.S., on board an aircraft and while abroad constitutes breaking the law and is punishable by immediate imprisonment. Your Teacher-Counselor and CHA Tour Director will not be able to help a student who breaks the law. Even U.S. Consular intervention may not bring about release of an offender.

Disregard of any of these rules will place you outside of CHA's protection. Any student whose actions impose upon or disturb other travelers may be expelled from the tour at any time and returned home at the expense of his/her parents or guardians. In these cases, no refunds will be given for any missed tour features.

